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## Alternative Dispute Resolution Academy (ADRA) sponsored by Resolute Mediation & Arbitration, Inc. (RM&A, Inc.)

Phone: 407-298-3751 • Fax: 407-705-3763

Florida County Mediation Refresher

Presenter: Guno Ritfeld, Guest Speaker: Marti Rose

## 9 CME General (including 2CME Ethics)

"Florida County Mediation Refresher online workshop is a review of "must know, must honor" basic principles of mediation as required by Florida Supreme Court certified and appointed county mediators. Presenters also talk about ethics and diversity matters in the process of mediation. This workshop allows gaining CME credits for recertification of family, county or circuit mediators in Florida, however it **does not** allow for initial certification through the Florida Supreme Court. Attending this workshop can be beneficial to business professionals who want to gain understanding of mediation process in Florida and what to expect in court ordered mediation. Presenters are Florida Supreme Court approved trainers and/or experienced mediators and arbitrators.

This course is comprised of 3 recorded sessions and additional reading material and videos.

## Agenda:

**Part 1**: Reading material: County Mediators Manual (Introduction through Steps in Mediation Process); Characteristics of a Mediator; Florida Rules for Court Appointed Mediators.

Watch short videos: What is Mediation; Mediation Process Works - Parties Interest; Mediators Options in Mediation; What are the benefits of Mediation; Who Pays for Mediation; How Long does Mediation take?

**Part 2:** Reading material: County Mediators Manual (Beginning the Mediation Session through Generating Movement); Florida Rules for Court Appointed Mediators; Florida MEAC Opinions

Watch short videos: Mediators Opening Statement; Mediation Opening Statement Harvard; Mindfully getting to the middle; Four Phases of mediation-TENN;

**Part 3:** Reading material: County Mediators Manual (Caucus through Ethical considerations, Conclusion); Florida Rules for Court Appointed Mediators; Florida MEAC Opinions

Watch Videos: William Ury- Negotiating for Sustainable Agreements