



Resolute Mediation & Arbitration, Inc. (RM&A Inc.)
Online Interactive Learning (OIL) Program
Phone: 407-298-3751 • Fax: 407-705-3763

"Assisting Pro-Se Family Clients"

1 CME Family or 1 CME Ethics hours

This lecture is centered on assisting pro-se (self-representing) clients the process of divorce through mediation. Some key points discussed are: assessing a case, the process, dealing with a reluctant spouse, and court approved forms.

Topics discussed:

- Building confidence by parties during this process
- Assisting the clients with required documents; required forms
- Permitted actions by the mediator/ neutral
- Types of family issues
- Purpose of the "caller"
- The process of assisting the Pro-Se litigants
- Assessing the case (Hypo)
- Dealing with a reluctant spouse
- Getting case work