



THE ALTERNATIVE  
DISPUTE RESOLUTION  
ACADEMY (ADRA)

# CERTIFICATE OF COMPLETION

**Is Awarded To**

Gilda Crocker

**For Course**

Dr. Mary Bruck Courses-“Using Questioning Techniques to Move the

Mediation Forward”- 1 CME GEN

Certificate:3656-9663-558:

Guno Ritfeld J.D.

September 17, 2019