



Course Instruction & Guide:

WELCOME!

Welcome to our course on Creating Settlement Options in Mediations! This comprehensive course is designed to equip Equal Employment Opportunity (EEO) and Mediators with the essential skills and strategies necessary to facilitate successful settlements in workplace disputes. Drawing upon principles of conflict resolution, negotiation theory, and EEO law, participants will delve into the intricacies of mediation processes tailored specifically to address EEO matters.

MATERIALS

In this course you will have 1 training video to follow along. This is a recording from a EEO training class which provides detailed information to help mediators grasp the idea of Disparate Impact and Intentional Discrimination.

GETTING STARTED

Please follow along and watch the entirety of the training video.

THE END

After you have finish watching the training video, please click “Complete Course” or “Finish Course” in order to be done with class and earn your CME credit.