



THE ALTERNATIVE
DISPUTE RESOLUTION
ACADEMY (ADRA)

CERTIFICATE OF COMPLETION

Is Awarded To

Guno Ritfeld

For

Emotional Intelligence for Inspiring Leaders &

Managers (.2 CEU IACET)

Guno Ritfeld, J.D.

August 6, 2019

Emotional Intelligence for Inspiring Leaders & Managers (.2 CEU IACET)